



## **MASTER NGC APP-2023 FOR MULTI-UTILITY SERVICES AT NGC**

1. We are pleased to inform the members that in furtherance to the approval of the NGC Management Board, NGC will be launching a multi-purpose application for the convenience of members. Software is based on the latest technology i.e. combination of VB.Net as Front and MS-SQL server as backend. The purpose of the introduction of NGC APP-2023 or related web-based services is to minimize manual intervention and automate the systems for accuracy and transparency. The NGC APP-2023 or web-based services is being developed in 4 phases covering various utilities in keeping the service standards at par with the best clubs in India.
  
2. The first step of the utility of the NGC APP-2023 is that, all members are requested to revalidate their existing Smart cards at the below-specified locations during working hours so that your card will be made live by integrating with the NGC core software. The revalidation process will commence from 11.10.2023. All cards, namely (a) Primary (b) Spouse and (c) Dependent cards should compulsorily to be revalidated for usage. The revalidation process takes about 3 seconds.
  - i. The main gate no. 1
  - ii. Reception
  - iii. Gymnasium
  - iv. Starter hut 1 & 10.
  
3. The usage of Smart card at NGC is mandatory to avail of any service, in other words without this card no service request can be processed electronically. The effective service under the new NGC APP -2023 will commence from 1.11.2023.

4. To avail services of any kind entry to the NGC, F&B, bar, monthly billing, Swimming Pool, green-fee paying visitors, reciprocal guests, F&B services or similar, will be carried out by the Smart card, members can charge their Smartcards through cash (to the extent of permissible amount by Govt. Authorities), via bank cards through PoS, Pay-TM, QR codes or similar services, via the NGC website or NGC APP-2023. No cash transactions will be considered at any stage of any service extension, even for the monthly billing.
5. Members who would like to avail of services without having their smart card will be provided with a temporary day card at Rs 100/- and the validity of such card is till the closure of the services of the day of issue of the card. Members may load such temporary cards for any amount through the mediums specified in point 4 above, and the balances can be transferred to the master smart card at the request of the member at the end of the day, however, the balance in the smart card cannot be made available to the temporary card for the usage.
6. All utility services covered under the new NGC APP-2023 and download links for Android or iOS will be provided to members within the next 7-10 days.
7. All members with outstanding are requested to pay their bills before visiting NGC to avoid inconvenience as no manual intervention is possible under the present systems. NGC Administration will attempt to inform all the members about their excess payables and it is the member's responsibility to keep their account well within the permissible limit. All members are reminded that the credit limit of members is Rs 5000/-
8. Those members who have not collected the smart cards may collect the Smart cards from the NGC office during working hours.

**Secretary**  
**Noida golf Course**  
**08 oct 2023**